



Cancellation Policy

Hello Dear Parents,

I hope this message finds you well. We value your trust and appreciate choosing Stuart Pediatric Dentistry for your child's dental needs. In an effort to provide efficient and timely care to all our patients, we would like to take a moment to remind you of our appointment cancellation policy.

At Stuart Pediatric Dentistry, we understand that unforeseen circumstances can arise, and there may be times when you need to reschedule or cancel your appointment. However, to ensure that we can accommodate the needs of all our patients and minimize any inconvenience caused, we will like to remind you of our appointment cancellation policy:

Cancellation Policy Overview:

Notification Period: We kindly request that you notify us at least 48 hours in advance if you need to cancel or reschedule your appointment. This allows us to offer the time slot to another patient who may be in need of care.

Late Cancellations/No-Shows: If you cancel your appointment with less than 48 hours notice or do not show up for your scheduled appointment, your family may be dismissed from the practice. The cost of a missed appointment slot does not allow us to ensure that we can continue to provide quality care to all our patients.

How to Cancel or Reschedule: To cancel or reschedule an appointment, please call our office at 772-600-5130, email us at info@stuartpediatricdentistry.com or text us directly. We appreciate your prompt notification so that we can make arrangements accordingly.

Emergency Situations: We understand that emergencies can happen. If you have a genuine emergency on the day of your appointment, please contact us as soon as possible so that we can work with you to find a suitable solution.

Repeated Violations: In cases of two late cancellations or no-shows, we may have to review your appointment scheduling privileges with our clinic. Our goal is to ensure that we can provide excellent care to all our patients, and your cooperation is vital in achieving this.

We want to emphasize that our appointment cancellation policy is in place to improve access to care for all our patients. We value your time and ours, and we believe that this policy will help us maintain the highest level of service. If you have any questions or concerns about our appointment cancellation policy, please do not hesitate to reach out to us. We are here to assist you and ensure your experience with us is as smooth and convenient as possible. Thank you for entrusting us with your child's dental needs. We look forward to continuing to serve you.

Warm regards,
Your team at Stuart Pediatric Dentistry

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